



Dear guest,

Due to the pandemic process we are in and in accordance with all measures and restrictions applied all over the world, we are forced to make some changes in the concept we have been maintaining in our facility so far.

In this context, the concept changes and applications to be implemented in the 2020 summer season are as follows:

1. Temperature check is applied before check-in. In case of high temperature (37.8 °C or more), cough and physical weakness medical control is provided before checking into the hotel.
2. Upon arrival all guests, regardless the length of their stay, will be provided with 2 masks for free. Any more masks will be charged.
3. Due to the applications that come into force due to the pandemic, there may be more than normal waiting periods during check in. Furthermore, room change requests during the stay can not be fulfilled except when necessary for technical reasons. Check out from the room is 12:00 as usual. Unfortunately flexibility can not be provided for the duration of the pandemic.
4. Information regarding physical distance, hygiene and other measures applied in our facility are exposed at relevant points of our facility and also given to our guests in writing upon arrival. Guests are obligated to comply with these rules for their own safety and the safety of the staff and other guests. In case of obstruction of these rules and disregarding of the warnings of the management, the hotel management has the right to remove guests who do not comply with these rules.
5. There will be no room service for the duration of the pandemic.
6. Set up articles like cups and coffee facilities are not available in the rooms.
7. For all three meals at our main restaurant a fixed table reservation system will be applied.
8. Our A la Carte facilities will be closed.
9. Food service at the beach bar will be restricted to a variety of sandwiches, however there will be no changes in the service of drinks.
10. Instead of soup service in the night we will again service a variety of sandwiches.
11. Our animation programme will be limited due to the restrictions of the pandemic and will therefore have the character of soft animation.
12. Miniclub services are provided upon reservation.